

Nonprofit health center | Indiana | Lockers For Good

How HealthLinc grew its Food as Medicine program with 24/7 food lockers

At one clinic, enrollment went from about 30 patients to almost 200 once patients could collect fresh food on their own schedule.

CLIENT	LOCATION	SECTOR	LOCKERS	RESULT
HealthLinc	Indiana, four clinic sites	Federally qualified health center	Temperature-controlled, English and Spanish	~30 to ~200 patients at one clinic

The challenge

HealthLinc is a federally qualified health center serving patients in underserved parts of Indiana. Many manage chronic conditions such as diabetes and hypertension, and food insecurity makes them harder to control.

It launched its Food as Medicine program during the COVID-19 pandemic. Several clinics sit in food deserts and many patients have limited transportation, so fresh produce was hard to reach.

What we built

We installed 16 smart lockers across four clinics, with 24/7 access and temperature control for fresh produce. The on-screen experience runs in English and Spanish.

When HealthLinc told us many patients don't use email, we set up pickup notifications by text message. Hands-on training meant staff and patients adapted quickly.



The results

From about 30 patients to almost 200 at one clinic

~200
Patients enrolled at one clinic, up from about 30

~100
At a second clinic, up from about 20

24/7
Pickup in English and Spanish

> Since installing the lockers in one clinic specifically, growth went from 30 to almost 200. Another clinic went from 20 to almost 100. A lot of our clinics are considered food deserts, and the lockers removed that barrier.
>
> **HealthLinc**

Running a Food as Medicine program?

We can show you how HealthLinc set up pickup across four clinics.

clickncollect.com/contact-us
sales@clickncollect.com